

MISSION, VISION, VALUES OF HG MOLD MAINTENANCE CC

MISSION STATEMENT

It is the policy of the management team of **HG Mold Maintenance cc** to provide products and services at a level of quality and price which will guarantee our position as the leading tyre mould manufacturing and servicing facility and general machining and fabrication facility in the region.

We strive daily to keep the spirit of continuous improvement alive within us, it is the vehicle with which we achieve optimum health and safety performance and with which we will achieve our goal of zero accidents.

We apply the same philosophy to the care and development of, and investment in, our employees, community and other stakeholders – so as to ensure their health and wellness, the discovery of their true and full potential and the sustainability of, and respect for, our earth.

The management team is committed to the implementation of the quality management system and to the training of personnel to ensure that the system is adequately maintained and that the quality policy is communicated and understood throughout the organization and to ensure that customer requirements are complied with. In the interests of the environment, the organization will ensure that the use, and eventual disposal, of any environmentally unfriendly material will be strictly controlled.

VISION STATEMENT

- Our aim is to be:
- Known for high quality outcomes
- Known for growth strategies
- We see and are able to realize a future free of occupational fatalities, injuries and diseases.
- We will strive for an increased overall performance for the benefit of all stakeholders, by aligning and focussing our efforts on achieving optimum health and safety performances at all times.

VALUES

- We place great value on respect, trustworthiness and flexibility.
- Every person has a basic human right to health and safety.
- People are our most valuable and important resource.
- Health and Safety will be granted status equal to that granted to cost, productivity, quality and time.
- Every person will be granted equal respect and consideration and will be encouraged to contribute towards making decisions, in order to understand how to work together and to exercise the principles and practices that are conscious and mindful of all concerned.

GOALS AND OBJECTIVES

GOALS

- Our primary goal is one of Zero Accidents within the workplace.
- To facilitate and encourage the development of all employees, so that they can discover their true and full potential, in all aspects of both their professional and personal lives.
- The Company will operate in an open and co-operative manner with all stakeholders and will value each stakeholder's unique role and contribution towards creating a better reality for all concerned.
- Through excellence, to serve a prime example of leadership to industry of how increased overall performance and competitive advantage can be achieved and maintained.

OBJECTIVES

In order to achieve this, the following objectives have been established:

- To implement and maintain a 'zero' defect strategy.
- To ensure repeat business by consistently providing product and services which meet customer specifications and exceeds expectations.
- To implement and maintain a quality management system which complies with the requirements of ISO 9001 – 2015.
- To continually improve the overall performance of the organization.
- To ensure the profitable operation of the organization for the benefit of all its stakeholders.